OCTOBER 2024 UTILITIES NEWSLETTER

IN CASE OF EMERGENCIES
HOW TO STAY UP TO DATE

In case of emergencies, the best way to stay informed is to receive emergency alerts through the Municipality's Voyent! Alert system. The Municipality will also keep our website updated with all the latest information as it becomes available.

We encourage all Homeowners and Residents to download the Voyent! Alert App – available through Google Play and the App Store.

Register for Voyent Alert! today.

- Be informed
- Receive emergency alert and critical incident notifications
- Register anonymously and unsubscribe anytime (Review the Voyent Alert privacy policy)
- Free and easy to use
- Sign up either on the mobile app or register online to receive notifications via email, text, or phone call

Download the app or register online:

Online Registration: https://voyent-alert.com/community/

We also encourage you to sign up to receive our website notices by email:

https://sunpeaksmunicipality.ca/residents/news/mailing-list

Emergency Preparedness – Resort Gas Customers Questionnaire

As part of our Emergency Preparedness process, we are asking all Resort Gas Customers to complete the following questionnaire:

What is your primary source of heating:

- ☐ Gas (Propane)
- ☐ Electricity
- ☐ Wood
- ☐ Other

Do you have a secondary source of heat in the event of a primary source failure?

- ☐ Yes Type: _____
- ☐ No

For re-lighting, how many gas appliances do you have in your home?

Hot Water Tank _____

Boiler _____

Oven/Range _____

Fireplace _____

Other (Please List) _____

In case of an emergency, please indicate your primary contact information:

Name: _____

Sun Peaks Property Address: _____

Utilities Account Number: _____

Phone Number: _____ Email Address: _____

Property Manager:
(If applicable) _____

Property Manager Phone:
(If applicable) _____ Email Address: _____

Please return this questionnaire to: Finance@SunPeaksMunicipality.ca

Winter Season is Approaching - Meter Reading Reminder

Gas and Water Meters are read during the last week of each month by a municipal employee. The Municipality always requires safe walking access to the meters. The gas tariff and water bylaw both have fees that apply if

access to the meters requires removal of snow or other materials. Homeowners should locate both their gas meter and water reader touchpad prior to snowfall to know which area they are required to maintain access to.

If the Municipality deems your property meters are not safe to access for the employees, the Homeowner will be requested to provide the monthly meter read until the meter is safe to access once again. If the requested read is not provided, the read will be estimated for that month based on prior usage.