

GAS METER CHANGE OUTS

Every year, **Fortis BC** contracts **Five Star Utility** to change out gas meters that are due for servicing. This occurs between May and October. If your gas meter is scheduled to be changed out this year, you will be contacted by Cory with Five Star Utility. If you are contacted, but unavailable at the time, it is important to reach out to them to schedule the change out. If you have any questions about your change out, please email: fivestarutility@outlook.com

ONLINE ACCOUNT ACCESS NOW AVAILABLE (Online Services)

You can now sign up to view your Utilities invoices and Property Tax Notices online through our **Online Services**. Once you have registered, the invoices/notices will be available through your online account. Past invoices/notices will not be available.

To register, go to: www.SunPeaksMunicipality.ca Click on the Menu drop down. Scroll down to "Online Services" and follow the links to register.

Information required will be found on your Utilities Invoice/2022 or 2023 Property Tax Notice.

If you have already signed up for your Utilities account, please ensure that your Property Tax account is also included by going to "Need to Add other Accounts" and click on Property Tax – you will require your Property Tax Folio number & PIN/Access code.

PRINTED PAPER INVOICES FEE IMPLEMENTED JUNE 1, 2023

As of June 1, 2023, there is a \$5.00 fee for all mailed utilities invoices. We encourage all customers to sign up for Online Services, where you can view all future invoices and choose to have your invoices emailed to you. Once you have signed up, you can print off and view your invoices at any time.