



APRIL 2025 UTILITIES NEWSLETTER

Notice of Planned Power Outage

From BC Hydro

May 8th, 2025

On Thursday, May 8, 2025, BC Hydro will be completing critical upgrades of our distribution line that provides electricity to Sun Peaks, Heffley Creek and Upper Louis Creek. For the safety of our crews, we will require a planned power outage to complete this work. This outage will take place **Thursday, May 8 from 9:30 a.m. to 3:30pm.**

Why we plan power outages

We must perform work on the electrical system to maintain its safe and efficient operation. To ensure the safety of work crews and the public, some of this work can only be completed with the power lines de-energized, which means an outage for some customers.

By planning the outage and doing the necessary work, our crews can prevent a potential unplanned emergency outage in the future, where a part of the system unexpectedly fails or malfunctions.

For more information about planned power outages and how to prepare, please visit bchydro.com/outages.

We thank-you for your patience.

As a result of the BC Hydro power outage on Thursday May 8, 2025, the municipal offices will be closed. Online services will also be unavailable. We apologize for the inconvenience but unfortunately, the Municipality has no control over the timing of BC Hydro's planned power outage.

You can now apply for your Home Owner Grant

If you qualify for the BC Home Owner Grant, applications are now available online. To see if you are eligible or to apply for the grant, please go to:

<https://www2.gov.bc.ca/gov/content/taxes/property-taxes/annual-property-tax/home-owner-grant>

REMINDER - Sign Up for Your Online Services account

We encourage all Property Owners to sign up for your Online Services account, if you have not already done so. If you sign up before May 5th, 2025 and your Property Tax Notice will be emailed to you.

To sign up for your online services, here is the online services registration process:

Go to our website: www.sunpeaksmunicipality.ca and under the menu drop down - choose Online Services. In the second paragraph, Online Services is highlighted in Blue – click on this. You will see the line – To Register – click here.

This will take you to the Welcome to Online Services Page. Click the "Show Me How" button. Choose which account you wish to register with (you will add the other account once you register).

Your registration information is:

Property Taxes: Folio # after the "544" (it will require the decimal)
Access Code: located on your 2023 Property Tax Notice

Utility Billing: Account # & Access Code located on your monthly Utilities Invoice

It will then ask you to get a verification code – input the code once received.

Once you have completed this stage – it will ask for a few more steps:

Create User Name (it cannot have any spaces – can only use letters, numbers or a decimal, hyphen or underscore (no other special characters) – it cannot be your email address)

Create Password – must be a min. of 8 characters – one of which needs to be a special character such as an "!"

It will again ask for another verification code.

When you are through to the Online Services page (it will say Hello!) you can add your other account. Just scroll down until it says Need to Add other Accounts?